

Crisis Services... United Way of Tompkins County supports individuals in their efforts to live self-sufficient and productive lives.

The Advocacy Center of Tompkins County

The Advocacy Center focuses on ways to educate community members about issues of sexual abuse/rape, domestic violence, teen dating violence and sexual harassment. They train law enforcement, therapists, camp counselors, teachers, advocates and foster parents as well as make presentations to various students.

- 1,568 youth in schools received information about domestic violence and/or sexual abuse in their classrooms
- 505 college students received information about healthy relationships
- 1,301 professionals received training about recognizing abuse and responding to disclosures of abuse
- There were a total of 308 presentations to the community during 2010

American Red Cross - Tompkins County Chapter

The Houseless Services Program assists clients with obtaining safe, affordable, functional housing. It now operates one shelter located at 618 West State Street. The facility contains 16 rooms.

- Safe and affordable housing was provided for 229 individuals
- 108 households were prevented from evictions
- 185 clients enrolled in a 12 month follow-up service
- 46,515 meals were served to 3,101 people

Suicide Prevention and Crisis Service

The Crisisline provides a free and confidential 24-hour telephone crisis counseling and information.

- Crisisline phones are staffed 365 days, 24 hours a day
- 6,431 calls were answered
- 53% of callers contracted to call back before acting on any thoughts of suicide

Suicide Prevention and Crisis Service Success Story:

A female counselor spoke to a middle-aged man in the middle of the night who had taken all of his medications and was calling to ask for help. The counselor stayed on the line with him, asking him questions in order to keep him awake during the 10 minutes it took for assistance to arrive.



Crisis Services: \$174,410

- *The Advocacy Center of Tompkins County*
 - **Education Department** \$11,820
- *American Red Cross-Tompkins County Chapter*
 - **Homeless Services Program** \$37,000
 - **Emergency and Disaster Services** \$31,460
- *Catholic Charities of Tompkins/Tioga*
 - **Samaritan Center Emergency Services Program** \$15,000
- *Community Dispute Resolution Center*
 - **Mediation Services** \$18,155
- *Human Services Coalition*
 - **2-1-1- Information and Referral Services Program** \$14,200
- *Neighborhood Legal Assistance of Western New York, Inc.*
 - **Tompkins/Tioga Neighborhood Legal Services** \$14,775
- *Suicide Prevention and Crisis Service*
 - **Crisisline** \$32,000

