**UNIVERSAL WAY/2-1-1 COVID-19 RESPONSE PROGRAM**

**HELP OUR NEIGHBORS AFFECTED BY COVID-19**

**Program Goals:**
1. Expand support for individuals/households beyond existing services
2. Connect people who have not previously sought help through existing services and providers as appropriate, avoiding duplication

**What Does the Program Do?**

Supports individuals at or below United Way’s ALICE (Asset Limited, Income Constrained, Employed) thresholds, which include more moderate income households than many other programs

Provides grants up to $500 annually to help households pay for:
- Car Insurance & Repairs
- Child Care Expenses
- Essential Appliances
- Health Insurance
- Phone & Utility Bills
- Rent
- Other expenses agreed upon with the United Way

**Please Note:** Some bills may only be eligible if facing terminations or cancellations

**How Does the Program Work?**

1. **Individuals & funders give** to United Way of Tompkins County’s (UWTC’s) COVID-19 Recovery Fund
2. **Individuals/households in need call** 2-1-1* (1-877-211-8867)
3. **Skilled 2-1-1 operators determine the best local services** available to address callers’ needs
4. If the COVID-19 Response Program is the best local service available, the **2-1-1 operator prepares an intake form**
5. **2-1-1 communicates payment information** with UWTC
6. **UWTC completes the payment**
7. **UWTC/2-1-1 follows up, as needed**

**Before COVID-19 appeared in Tompkins County, 44% of households were already struggling to get by. The COVID-19 pandemic has amplified the issue.**

**GIVE TODAY** Fill out a pledge card, Click: [www.uwtc.org/give](http://www.uwtc.org/give) or Call: 607-500-GIVE

*Individuals/Households in need, call: 1-877-211-8867*