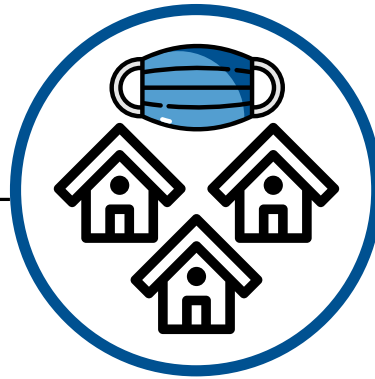


UNITED WAY/2-1-1 COVID-19 RESPONSE PROGRAM

HELP OUR NEIGHBORS
AFFECTED BY COVID-19



Before COVID-19 appeared in Tompkins County, 44% of households were already struggling to get by. The COVID-19 pandemic has amplified the issue.

Program Goals:

1

Expand support for individuals/households beyond existing services

2

Connect people who have not previously sought help through existing services and providers as appropriate, avoiding duplication

What Does the Program Do?



Supports individuals at or below United Way's **ALICE** (*Asset Limited, Income Constrained, Employed*) thresholds, which include more moderate income households than many other programs



Provides grants up to \$500 annually to help households pay for:



- Car Insurance & Repairs
- Child Care Expenses
- Essential Appliances
- Health Insurance
- Phone & Utility Bills
- Rent
- Other expenses agreed upon with the United Way



Please Note: *Some bills may only be eligible if facing terminations or cancellations*

How Does the Program Work?

1. **Individuals & funders give** to United Way of Tompkins County's (UWTC's) COVID-19 Recovery Fund
2. **Individuals/households in need call** 2-1-1* (1-877-211-8867)
3. **Skilled 2-1-1 operators determine the best local services** available to address callers' needs
4. If the COVID-19 Response Program is the best local service available, the **2-1-1 operator prepares an intake form**
5. **2-1-1 communicates payment information** with UWTC
6. **UWTC completes the payment**
7. **UWTC/2-1-1 follows up**, as needed



GIVE TODAY Fill out a pledge card, **Click:** www.uwtc.org/give or **Call:** 607-500-GIVE



* Individuals/Households in need, call:
1-877-211-8667