

# UNITED WAY/2-1-1 ALICE PROGRAM

A NEW RESOURCE FOR  
TOMPKINS COUNTY HOUSEHOLDS.



**ALICE**, an acronym for **A**sset **L**imited, **I**ncome **C**onstrained, **E**mployed, is a new way of defining and understanding the struggles of households that earn above the Federal Poverty Level, but not enough to afford a bare-bones household budget.

Program Goals: **1** Expand support for individuals/households beyond existing services

**2** Connect people to existing services and providers as appropriate, avoiding duplication.

**3** Provide "funding gap" dollars to ALICE households.

## What Does the Program Do?



Supports individuals at or below United Way's **ALICE** (*Asset Limited, Income Constrained, Employed*) thresholds, which include more moderate income households than many other programs



**Provides grants up to \$500 annually to help households pay for:**



- Car Insurance & Repairs
- Child Care Expenses
- Essential Appliances
- Health Insurance
- Phone & Utility Bills
- Rent
- Other expenses agreed upon with the United Way



**Please Note:** *Some bills may only be eligible if facing terminations or cancellations*

## How Does the Program Work?

- Individuals & funders give** to United Way of Tompkins County's (UWTC's) invests funds in the program.
- Individuals/households in need call** 2-1-1\* (1-877-211-8867)
- Skilled 2-1-1 operators determine the best local services** available to address callers' needs
- If the UW/2-1-1 Response Program is the best local service available, the **2-1-1 operator prepares an intake form**
- 2-1-1 communicates payment information** with UWTC
- UWTC completes the payment to the vendor.**
- UWTC/2-1-1 follows up with the caller, as needed.**



**GIVE TODAY** Fill out a pledge card, **Click:** [www.uwtc.org/give](http://www.uwtc.org/give) or **Call:** 607-500-GIVE



Human  
Services  
Coalition



\*Individuals/Households in need, call:

1-877-211-8667