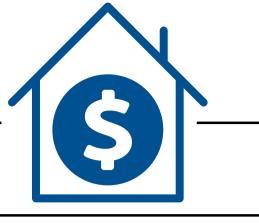
UNITED WAY/2-1-1 ALICE PROGRAM

HELPING OUR NEIGHBORS LIVING BELOW A SUSTAINABLE INCOME



In the first 2 years of the program:

- 74% of recipients were women
- 48% of recipients identified as a minority
- The top four needs met were rent, car-repairs, utilities & childcare.
- The number of households benefitting from the program increased by 315%
- 44% of Tompkins County Households live under the ALICE sustainable income threshold

Program Goals:



Expand support for individuals/households beyond existing services

What Does the Program Do?



Supports individuals at or below United Way's **ALICE** (Asset Limited, Income Constrained, Employed) thresholds, which include more moderate income households than many other programs

Provides grants up to \$500 annually to help households pay for:

- Car Insurance & Repairs
- Child Care Expenses
- Essential Appliances
- Health Insurance
- Phone & Utility Bills
- Rent
- Other expenses agreed upon with the United Way

<u>**Please Note:**</u> Some bills may only be eligible if facing terminations or cancellations

How Does the Program Work?

avoiding duplication

Connect people who have not previously sought help

through existing services and providers as appropriate,

 Individuals & funders give to United Way of Tompkins County's (UWTC's) 2-1-1/ALICE Program



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- 2. Individuals/households in need call 2-1-1* (1-877-211-8867)
- 3. Skilled 2-1-1 operators determine the best local services available to address callers' needs
- 4. If the 2-1-1/ALICE Program is the best local service available, the 2-1-1 operator prepares an intake form
- 5. 2-1-1 communicates payment information with UWTC
- 6. UWTC completes the payment
- 7. UWTC/2-1-1 follows up, as needed



* Individuals/Households in need, call: 1-877-211-8667

IVE IUDAY Fill out a pledge card, **Click**: <u>www.uwtc.org/give</u> or **Call:** 607-500-GIVE